

Client Portal: How to Navigate and Review Account Billing Information



Learn how to access your billing details and confirm your current policy status through your account dashboard. This guide helps you quickly verify outstanding balances and manage your policy information with ease.

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Billing Accounts

Under **Billing Accounts**, you can access your billing information and make payments for your policies. If you have multiple billing accounts, all accounts associated with your profile will be displayed.

Billing Account Information

Each billing account displays:

- Account Number
- Billing Name
- Billing Description (if associated with a specific property or location)
- Outstanding Balances

Available Payment Options

Past Due Balance

Allows you to pay any outstanding balances from previous billing periods that remain unpaid.

Current Due Balance

Allows you to pay premiums that are currently due for the current billing period.

Balance Due to End of Term

Allows you to pay the remaining balance owed for all covered locations through their individual renewal dates.

Available Actions

Within **Billing Accounts**, you can:

- View billing account details
- Review outstanding balances
- Make payments toward past due balances
- Pay current premiums
- Pay policy balances through the end of the term
- Manage billing across multiple accounts from a single location

If multiple billing accounts are associated with your profile, each account will be listed separately with its corresponding balance information and payment options.

Welcome to our Self-Service Portal!



NREIG
National Real Estate Insurance Group

More Information

If you need assistance, please call our Client Service team at 888-741-8454 - Option 3.

Billing Accounts

Billing Accounts Action	Account Number	Billing Name	Billing Description	Post Due Balance	Current Due Balance	Balance Due To End Of Term
Click Here to Pay Online	NRE0000		NRE0000 Insured Billing Account	0.00	0.00	0.00

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My Accounts

Add a Location, Review Contact Information, and Review Invoices.

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On the Online Payment screen it will show you the Name of the account, the last date the account was invoiced and the Payment Amount based on the option you chose.

The "Pay Amount" is an editable field, a different dollar amount can be paid.

Click the box to "Save Payment Information" if you would like the payment method to be used for your auto-pay moving forward.

Online Payment - Shena Holland

Enter the amount you want to pay. Use the Pay Online button when finished to fill in your payment information.

Billing Account Name	Last Invoice Due	Pay Amount
	6/15/2026	20,345.66

If your ACH payment is returned by your bank, you may be responsible for a returned payment fee and the payment may be re-attempted. A credit card surcharge of up to 3% will apply where permitted by law, excluding CA, CT, MA, and TX. ACH payments are subject to an ACH transaction fee.

Saving the payment information here will override any existing payment method on file.

☐ Save Payment Information

By completing this payment, you authorize NREG **dbi REinsurePro** to debit your account or charge your credit card today in the amount entered above. You may save or print this authorization for your records. This will not override your existing auto-pay method.

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Within the "Pay Online" window you can navigate between Credit Card and Bank Account payments.

Enter payment information and submit to complete the payment process.

Online Payment - Shena Holland

Enter the amount you want to pay. Use the Pay Online button when finished to fill in your payment information.

Billing Account Name	Last Invoice Due	Pay Amount
Shena Holland	6/15/2026	20,345.66

If your ACH payment is returned by your bank, you may be responsible for a returned payment fee and the payment may be re-attempted. A credit card surcharge of up to 3% will apply where permitted by law, excluding CA, CT, MA, and TX. ACH payments are subject to an ACH transaction fee.

Saving the payment information here will override any existing payment method on file.

☐ Save Payment Information

By completing this payment, you authorize NREG **dbi REinsurePro** to debit your account or charge your credit card today in the amount entered above. You may save or print this authorization for your records. This will not override your existing auto-pay method.

Payment Information

☒ Credit Card ☐ Bank Account (USA Only)

Card Number *
VISA 4111

Exp. Date *
04/29

Cardholder *
Test

Submit

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Once payment has been submitted, you will receive a confirmation.

Click "Return to Dashboard" to view or request additional information.

PRISCA TECH

[Return to Dashboard](#)

Please Return to Dashboard or Return to Billing Account

✓ \$20,345.66 has been successfully charged to your credit card.

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"Billing Account Details" will show the name, account number and address associated with the account.

Billing Account #NREIG000 ()

Clicking "Save Payment Info" when submitting a Payment will update your Recurring Payment information.

Past Due Balance 0.00 Amount due prior to the current month Pay Past Due Balance	Current Due Balance 1,396.37 Current month due + the Past Due Balance Pay Current Due Balance	Balance Due to End of Term 20,345.66 Balance to be received for all executions Pay Balance Due to End of Term
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Billing Account Details

Account Name:
Account Number:
Billing Street:
Billing City: Jenkintown
Billing State: Pennsylvania
Billing Postal:

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"Policies Associated to Billing Account" will show below with links to the policy number, account name, Policy Status, Address and effective and Expiration Date.

Billing Account #NREIG000 (:)

▼ Policies Associated to Billing Account

Policy Number	Member	Policy Display Status	Street1	Street2	City	State	Postal Code	Effective Date	Expiry Date
25-000	-0001	Renewed			PHILADELPHIA	Pennsylvania		06/18/2025	06/18/2026
26-000	-0001	In Force			PHILADELPHIA	Pennsylvania		06/18/2026	06/18/2027
24-000	-0002	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0002	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0002	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
24-000	-0003	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0003	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0003	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
24-000	-0004	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0004	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0004	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
24-000	-0005	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0005	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0005	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
24-000	-0006	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0006	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0006	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
24-000	-0007	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0007	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0007	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
24-000	-0008	Renewed			PHILADELPHIA	Pennsylvania		07/01/2024	07/01/2025
25-000	-0008	In Force			PHILADELPHIA	Pennsylvania		07/01/2025	07/01/2026
26-000	-0008	Issued			PHILADELPHIA	Pennsylvania		07/01/2026	07/01/2027
25-000		Renewed						06/18/2025	06/18/2026
26-000		In Force						06/18/2026	06/18/2027